

COURSE OUTLINE

CDAT: Core DDI Advanced Troubleshooting 8.0

DDI – ADVANCED PRODUCT TRAINING

Course Description	Understand the Infoblox support process and tools available to assist your Core DDI troubleshooting efforts. Troubleshoot the Infoblox Grid and HA (high availability) pairs. Study common root cause analysis and resolution strategies and techniques for network connectivity and DNS and DHCP issues. Use a case-study approach to apply your learnings to real-life failure scenarios and recovery methods.
Target Audience	This is an advanced-level course for team members who provide technical support and troubleshooting for the Infoblox DDI product.
Duration	2 days
Learning Style	Lecture and hands-on lab exercises using a break-fix approach to troubleshoot and resolve common operational issues.
Available Modalities	Instructor-led, Virtual Instructor-led
Maximum Class Size	8 attendees
Prerequisites	Core DDI Configuration & Administration accreditation is required prior to registration. At least six months' experience supporting Infoblox DDI products is recommended.
Accreditation	Core DDI Advanced Troubleshooting (CDAT) attendance on completion of course. Core DDI Advanced Troubleshooting (CDAT) accreditation exam (on-line, open-book).
Training Credits	20
Course Topics	<ul style="list-style-type: none"> • Infoblox Support • Troubleshooting • NIOS Expert Topics • Grid and Grid Members • DNS • Dynamic DNS • DHCP • Service Failure-Recovery